

# REFERRAL GUIDE

# WE BELIEVE EVERY CHILD CAN BE A SUCCESS STORY.





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## **CANOPY CHILDREN'S SOLUTIONS**

#### RELIABLY DELIVERING SOLUTIONS



Founded in 1912, Canopy Children's Solutions (Canopy) has served the children and families of Mississippi for more than 112 years. Canopy's mission is to help children thrive and families

overcome extraordinary challenges by providing a continuum of behavioral health, educational and family support solutions. Canopy is one of Mississippi's oldest and largest nonprofits providing children with innovative solutions for autism, behavioral and mental health, family support, therapeutic foster care, education and more.









### **PURPOSE OF REFERRAL GUIDE**

Canopy's Referral Guide is a comprehensive resource of the organization's solutions and programs. From therapy, to in-home care, to stable housing, Canopy is here to help. Canopy's statewide Care Coordination is a "one call" approach to all solutions. On the following pages learn more about Canopy, see what solutions are in your local area, and discover our solutions serving all of Mississippi's 82 counties. We believe every child can reach their full potential and thrive!

A digital copy of Canopy's Referral Guide is located at mycanopy.org.

## **OUR CORE VALUES**

# CANOPY'S CORE VALUES DRIVE TRANSFORMATIONAL SOLUTIONS

Canopy's core values are the defining principles that keep us on mission and provide clarity as we drive innovation for children and families in Mississippi and beyond. Being a part of the Canopy team means committing to the four core values that define our day-to-day actions and decision-making at every level of the organization.





# The **voice** of our children and families always comes first.

The voice of our children and families is the starting place for everything we do. Our family-driven, youth-guided solutions build upon the unique strengths and culture of each family. Canopy commits to a full partnership with those entrusted to our care.



# Relationships matter and our differences make us stronger.

Canopy understands the centrality of relationships in our work. We strive to form relationships throughout, within and beyond the organization that will help us create change. Relationships are the building blocks of our success. By embracing the unique differences of the child and families we serve, as well as our own team members, Canopy continually grows stronger, becomes more resilient and builds an environment where we all can thrive.



# We take great **joy** in service to others.

The heartbeat of our work is selflessly working for a cause greater than ourselves. Finding joy in meeting others' needs allows our team members to move beyond themselves while they serve, encourage and provide hope to children and families.

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# Our families and our communities deserve our **very best.**

For more than 112 years, Canopy has endeavored to deliver care of the highest quality. We have been, and continue to be, at the forefront of emerging best practices and state-of-the-art service delivery. As stewards of over a century of progress, we work very hard at meeting the needs of Mississippi children and families. Nevertheless, we can and must get better – our families and our communities deserve it.

# STATEWIDE SOLUTIONS

#### BEHAVIORAL HEALTH SOLUTIONS

- Behavioral Health ClinicsGulfport | Hattiesburg | Jackson
- Canopy Anywhere Statewide
- CARES Center
  Jackson
- Community-based Mental Health and Wraparound Solutions
   Statewide
- Early Intervention Autism Clinic Jackson

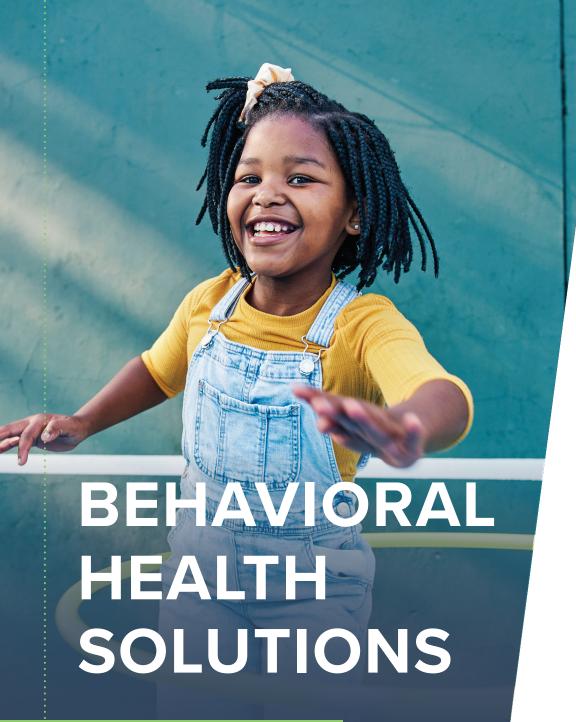
#### **EDUCATIONAL SOLUTIONS**

- CARES SchoolsBiloxi | Hattiesburg | Jackson
- The Canopy School Ridgeland

#### **FAMILY SUPPORT SOLUTIONS**

- Adoption and Maternity Solutions
   Statewide
- Family Preservation and Reunification Solutions
   Statewide
- Family Support Solutions
   Statewide
- South Mississippi Child Advocacy Centers
   Gulfport | Pascagoula
- Therapeutic Foster Care Hattiesburg | Jackson | Vicksburg
- Warren County Children's Shelter
   Vicksburg





# BEHAVIORAL HEALTH CLINICS

Canopy's Behavioral Health Clinics offer a wide range of solutions for children and families including individual and family therapy, crisis management, medication management and psychiatric services.



#### STATEWIDE CARE COORDINATOR | 800.388.6247

**GULFPORT** | 769.777.1730 • 11975 Seaway Rd. | Gulfport, MS 39503 (Located in the Knight Non-Profit Building)



**HATTIESBURG** | 769.777.1630 • 124 Grand Drive, Ste. 1110 | Hattiesburg, MS 39401

JACKSON | 769.777.1130 • 1513 Lakeland Dr., Ste. 200 | Jackson, MS 39216



HOURS | Monday through Friday, 8 a.m. to 5 p.m. CST.

Therapy available after hours. Please call clinic for details. Same-day access varies by location. Please visit mycanopy.org.

#### **LANGUAGE**

English Translation services are available

## SERVICE DELIVERY METHOD

In-person Telehealth

#### ELIGIBILITY / AGES SERVED

Children and youth ages 5 to 21

#### **REFERRAL NEEDED**

No

## HOW TO ACCESS SOLUTION

Call 800.388.6247 or local clinic

#### **TRANSPORTATION**

If transportation is not available, services are delivered via telehealth

#### **MATERIALS TO BRING**

- · Driver's license
- · Birth certificate
- · Proof of insurance
- · Social security card

- Convenient outpatient treatment for ADHD, depression, anxiety, trauma, eating disorders and other behavioral health challenges
- Provides access to individual and family therapy, crisis prevention and management, medication management and psychiatric services
- Community Support Specialist and Peer Support Specialist available
- · Flexible scheduling for children and families
- Accepts most major health insurance plans and Medicaid

## **CARES CENTER**

Canopy's CARES Center is a psychiatric residential treatment facility for children and youth ages 6 to 17 with severe emotional and/or behavioral challenges.



STATEWIDE CARE COORDINATOR | 800.388.6247



Welcome Center located at 402 Wesley Avenue | Jackson, MS 39202



HOURS | 24-hour care facility

#### **LANGUAGE**

**English** 

Translation services are available

#### SERVICE DELIVERY METHOD

In-person

#### **ELIGIBILITY / AGES SERVED**

Children and youth ages 6 to 17

#### **REFERRAL NEEDED**

Yes. Admissions criteria:

- Children and youth between the ages of 6 and 17
- IQ report with a score of 60 or above that must be within one year of admission
- Psychiatric evaluation including psychiatric diagnosis and a recommendation for Long Term Psychiatric Residential Treatment conducted within 60 days of admission and signed by a psychiatrist

#### **HOW TO ACCESS SOLUTION**

Call 800.388.6247

- · 24-hour, 60-bed facility
- Comprehensive services
   with multidisciplinary team
   of psychiatrists, psychiatric
   mental health nurse
   practitioners, registered
   nurses, family nurse
   practitioners, therapists,
   dietary staff and care
   support specialists
- Intensive individual, group and family therapy
- Medical services
- Therapeutic recreation
- Education services
- · Social skills training
- · Accepts Medicaid

# EARLY INTERVENTION AUTISM CLINIC

Canopy's Early Intervention Autism Clinic serves children diagnosed with Autism Spectrum Disorder (ASD). The clinics specialize in comprehensive applied behavior analysis (ABA) therapy, and the children Canopy serves typically receive 20 or more hours of ABA therapy a week.



769.777.1100



1513 Lakeland Dr. | Jackson, MS 39216 (Center of Excellence, 2nd Floor) 1900 N. West St., Ste. A | Jackson, MS 39202



HOURS | Monday through Friday, 8 a.m. to 5 p.m. CST.

#### **LANGUAGE**

English

Translation services are available

#### **SERVICE DELIVERY METHOD**

In-person

#### **ELIGIBILITY / AGES SERVED**

Children ages 18 months to 8 years old

#### **HOW TO ACCESS SOLUTION**

Call 769.777.1100

- Applied Behavior Analysis (ABA) therapy
- Promoting the Emergence of Advanced Knowledge (PEAK) language training system
- Required individualized parent training for all families
- Training for educators, social workers and related disciplines
- Behavioral consultation for school districts and daycare centers
- Provide comprehensive ABA
   assessment examining various aspects
   of child development such as language,
   behavior and what may serve as a
   motivation to learn
- Accepts most major health insurance plans and Medicaid

# **MISSISSIPPI YOUTH PROGRAMS** AROUND THE CLOCK

Canopy's Mississippi Youth Programs Around the Clock (MYPAC) is an intensive in-home and community-based behavioral health solution that is designed to keep youth thriving in the home as an alternative to residential care. MYPAC's services are designed specifically with the youth and their family in mind and are tailored, measured and adjusted to meet the specific and unique needs of each family.







#### STATEWIDE CARE COORDINATOR | 800.388.6247

#### SERVING COMMUNITIES STATEWIDE

HOURS | Monday through Friday, 8 a.m. to 5 p.m. CST. | 24-hour care Therapy sessions are scheduled to meet the individual needs of the youth and family.

#### **LANGUAGE**

Enalish

Translation services are available

#### SERVICE DELIVERY METHOD

In-person Telehealth

#### **ELIGIBILITY / AGES SERVED**

Children and youth who can be safely maintained in their homes and communities and meet the following requirements for admission:

- · Individuals up to age 21 and demonstrate a capacity to respond favorably and positively to treatment
- Must be receiving benefits from Medicaid or MississippiCAN
- · Serious Emotional Disturbance (SED) diagnosis
- · Child or youth must have received prior mental health services within the past 90 days
- Psychological or psychiatric evaluation conducted within the last 90 days that includes a recommendation for long-term psychiatric residential treatment or MYPAC as the level of care

#### REFERRAL NEEDED

- Yes. Call 800.388.6247. fax referral form to 601.709.1219 or email admissions@mycanopy.org
- · Prior authorization needed

#### **HOW TO ACCESS SOLUTION**

Call 800.388.6247

#### **MATERIALS TO BRING**

- · Driver's license
- · Birth certificate
- Proof of insurance
- · Social security card

- · Crisis intervention (24 hours a day, 7 days a week)
- · Psychiatric services
- · Medication management
- In-home individual and family therapy
- · In-home support

### WRAPAROUND

Canopy's Wraparound solution is a care coordination process that partners with children, youth and their families to connect them with resources to help them succeed long-term. Wraparound Facilitators, in partnership with the family, work together to build a team of committed individuals to create a plan of care that is built around the family's strengths and vision for the future. A Wraparound Facilitator helps the team find lasting solutions so the family can focus on what matters most.



STATEWIDE CARE COORDINATOR | 800.388.6247



#### **SERVING COMMUNITIES STATEWIDE**



**HOURS** | Monday through Friday, 8 a.m. to 5 p.m. CST. | 24-hour care Wraparound sessions are scheduled to meet the individual needs of the youth and family.

#### **LANGUAGE:**

English

Translation services are available

#### SERVICE DELIVERY METHOD

In-person Telehealth

#### **ELIGIBILITY / AGES SERVED**

- Children or youth under 21 who are at risk for out-of-home placement
- Engaging with community systems such as Juvenile Justice systems or the Mississippi Department of Child Protection Services
- Must be receiving benefits from Medicaid or MississippiCAN
- Serious Emotional Disturbance (SED) diagnosis

#### **REFERRAL NEEDED**

 Yes. Call 800.388.6247, fax referral form to 601.709.1219 or email admissions@mycanopy.org

#### **HOW TO ACCESS SOLUTION**

Call 800.388.6247

- Identifies family supports for long term success
- Collaboration for family goals and lasting outcomes
- · Helps keep families together



## in-CIRCLE

Canopy's in-CIRCLE is a comprehensive in-home and community-based family preservation, reunification and support solution for children and families. in-CIRCLE is funded by a grant from the Mississippi Department of Child Protection Services.



STATEWIDE CARE COORDINATOR | 800.388.6247



**SERVING COMMUNITIES STATEWIDE** 



HOURS | 24-hour care

#### **LANGUAGE**

English Translation services are available

## SERVICE DELIVERY METHOD

In-person

# ELIGIBILITY / AGES SERVED

All families must be referred to the solution by the Mississippi Department of Child Protection Services

# HOW TO ACCESS SOLUTIONS

Call 800.388.6247

#### **REFERRAL NEEDED**

Yes

- Crisis intervention (24 hours a day, 7 days a week)
- · Child and family team meetings
- · Individual and family therapy
- · Case management
- · Trauma-focused therapy
- · Parenting and life skills training
- · Wraparound services available
- Peer support services
- · Family advocacy
- · Flex funds for immediate needs
- Evidence-based assessment and interventions

# LINK

Canopy's LINK solution connects families with state, local and federal community resources to help prevent families from ending up in situations that lead to childhood trauma. LINK is funded by a grant through the Mississippi Department of Human Services.



#### LINK CARE COORDINATOR | 769.777.1232

#### **REGIONAL OFFICES SERVING COMMUNITIES STATEWIDE**

GREENVILLE | 2349 Hwy. 1 S | Greenville, MS 38701

GULFPORT | 11975 Seaway Rd., Ste. 230 | Gulfport, MS 39503

HATTIESBURG | 105 Asbury Circle | Hattiesburg, MS 39402



JACKSON | 1900 N. West St. | Jackson, MS 39202

MCCOMB | 407 Apache Dr., Ste. 2 | McComb, MS 39648

MERIDIAN | 2912 Hwy. 45 N | Meridian, MS 39301

OLIVE BRANCH | 9855 Hwy. 178 Ste. A & B | Olive Branch, MS 38654

STARKVILLE | 101 GT Thames, Ste. D | Starkville, MS 39759

TUPELO | 218 S. Thomas St., Ste. 212 | Tupelo, MS 38801



HOURS | Monday through Friday, 8 a.m. to 5 p.m. CST.

#### **LANGUAGE**

English

Translation services are available

#### SERVICE DELIVERY METHOD

In-person

Virtual

#### **ELIGIBILITY / AGES SERVED**

Free to all Mississippi families with a child in the home

#### **REFERRAL NEEDED**

No

#### **HOW TO ACCESS SOLUTION**

Call 769.777.1232

- Provides families support systems to build stronger, healthier relationships
- Connects families to community services
- Provides increased assistance to access formal and informal support
- Educates families on self-care and self-control
- Connects families to mental health and substance abuse services
- Provides training on teen pregnancy prevention and parenting skills
- Free Community Education Classes include:
  - · Healthy family values
  - · Communication strategies
  - · Addressing conflict
  - · Self-care practices
  - · Identifying mental health challenges
  - · Teen pregnancy resources
  - · Identifying drug use

# SOUTH MISSISSIPPI CHILD ADVOCACY CENTER

Canopy's South Mississippi Child Advocacy Center (SMCAC) provides forensic interviews and healing solutions for children involved in allegations of physical or sexual abuse, neglect or who may have witnessed a violent crime.



**GULFPORT** | 228.868.8686 • 2315 17th St. | Gulfport, MS 39501

PASCAGOULA | 228.868.8686 • 706 Watts Ave. | Pascagoula, MS 39567

Serving George, Greene, Harrison, Jackson, and Stone counties



HOURS | Monday through Friday, 8 a.m. to 5 p.m. CST.

#### **LANGUAGE**

English
Translation services
are available

#### SERVICE DELIVERY METHOD

In-person

#### **ELIGIBILITY / AGES SERVED**

Children and youth ages 3 to 18 years old and vulnerable adults

#### **REFERRAL NEEDED**

Yes

#### **HOW TO ACCESS SOLUTION**

Law enforcement or Mississippi Department of Child Protection Services

#### **FEATURES / OFFERINGS**

The SMCAC provides children a place where they can come and tell their story a single time. Following the forensic interview process, the SMCAC brings together many services and resources under one roof in order to protect the child and effectively prosecute the abuser.

#### Offers:

- · Forensic interviews
- Access to community resources
- Court preparations for families
- Court testimony
- · Mental health solutions
- Parenting classes and community outreach
- Victim advocacy
- Multidisciplinary Team (MDT) reviews

# THERAPEUTIC FOSTER CARE

Canopy's Therapeutic Foster Care (TFC) solution helps equip foster families to provide a treatment-focused and structured foster home setting to encourage healing and growth for children with trauma histories, moving beyond the foundation of being a caring and supportive home into a therapeutic and hope-giving family.



769.777.1650



105 Asbury Circle, Ste. A | Hattiesburg, MS 39402



**HOURS** | Monday through Friday, 8 a.m. to 5 p.m. CST Outside of business hours, please contact a Care Coordinator at 800.388.6247 and someone will assist you within 24-hours or the next business day.

#### **REFERRAL NEEDED**

No

## HOW TO ACCESS SOLUTION

Call 601.466.7168 or email TFC@mycanopy.org

#### **FEATURES / OFFERINGS**

- Canopy's Licensed Therapeutic Foster Care Training
- Increased Financial Compensation
- Therapy Services
- Foster Parent Support Groups
- · Family Team Resources

## **ADOPTION**

Adoption and maternity solutions available statewide. Call **601.352.7784** or visit mycanopy.org to learn more.

Offers:

- Birth search
- · Adoption planning
- Home study
- · Adoption placements

# WARREN COUNTY CHILDREN'S SHELTER

Canopy's Warren County Children's Shelter (WCCS) is an intake and assessment center (emergency shelter) providing therapeutic diagnostic/evaluation services for abused, neglected, runaway and homeless children and youth.





601.634.0640 • P.O. Box 820174, Vicksburg, MS 39182



HOURS | 24-hour care center

#### **LANGUAGE**

English Translation services are available

## SERVICE DELIVERY METHOD

In-person Telehealth

#### **ELIGIBILITY / AGES SERVED**

- Children and adolescents ages birth to 17 in Mississippi Department of Child Protection Services' custody
- Runaway and homeless youth

#### **REFERRAL NEEDED**

Children and adolescents ages 17 and younger in crisis and in need of emergency shelter who are runaways or homeless can be referred by self, law enforcement, school, SafePlace or other

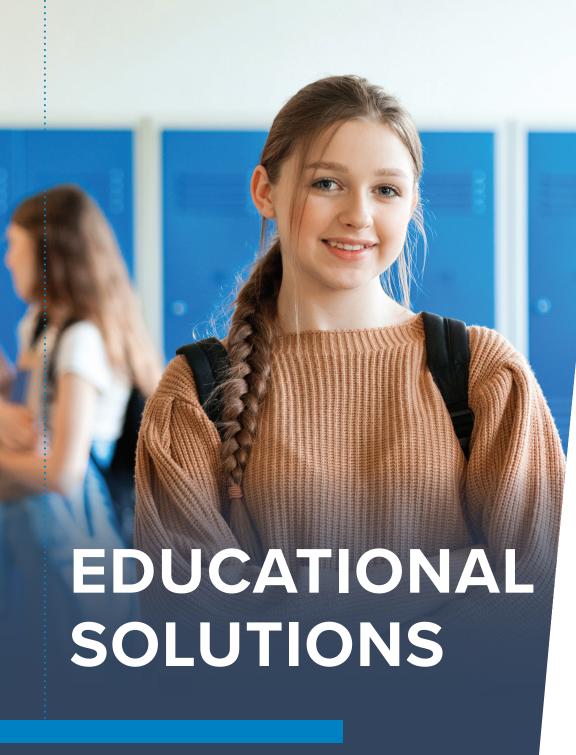
#### **HOW TO ACCESS SOLUTION**

Call 601.634.0640 (Select Option 1) Email: wccs@mycanopy.org

- Registered National Safe Place
- 24-hour, 7 days a week emergency shelter and diagnostic/evaluation services
- Medical, dental, vision and psychological care
- · Crisis intervention
- · Individual and group counseling
- Care support services
- · Behavior management
- · Aftercare counseling services
- · Educational and life skills support
- Recreational activities
- · Referrals to necessary agencies
- Shelter also provides free individual and family counseling via telehealth for runway and homeless youth who are residing or have resided in the shelter. This program is for at-risk adolescents ages 17 and younger for a period of 3 to 6 months.







## **CARES SCHOOLS**

Canopy's CARES Schools are fully-accredited private, non-public, special purpose schools designed to meet the educational and behavioral needs of children whose behavior prohibits them from succeeding in a traditional classroom setting.



STATEWIDE CARE COORDINATOR | 800.388.6247



**BILOXI** | 769.777.1570 • 140 St. John Avenue, Biloxi, MS 39530 **HATTIESBURG** | 601.264.0200 • 124 Grand Drive, Hattiesburg, MS 39401 **JACKSON** | 769.777.1310 • 2001 North West Street, Jackson, MS 39202



HOURS | Monday through Friday, 8 a.m. to 3:30 p.m. CST.

#### **LANGUAGE:**

English

Translation services are available

#### SERVICE DELIVERY METHOD

In-person

#### **ELIGIBILITY / AGES SERVED**

- Students grades 1 through 12
- Special Education ruling in:
  - Autism (AU)
  - Developmentally Disabled (DD)
  - Emotionally Disabled (EMD)
  - Intellectual Disabilities (ID)
  - Multiple Disability (MD)
  - Other Health Impairment (OHI)
- Exhausted of all possible courses of intervention available to them within the public school setting

#### REFERRAL NEEDED

Yes – required by the student's school district

#### **HOW TO ACCESS SOLUTION**

Call 800.388.6247 or local school

#### **TRANSPORTATION**

Transportation provided by student's school district or parental transportation as coordinated with local and individual CARES Schools

- · Small class sizes
- · Trauma-informed classrooms
- Licensed teachers and Behavioral Educational Interventionalists in each classroom
- Intense, individualized educational and therapeutic services that meet the needs of each student
- Specialized classrooms for children on the autism spectrum
- Services designed to improve relationships at home and in the community
- Access to a full continuum of services
- · Extended school year

## THE CANOPY SCHOOL

The Canopy School is a nonprofit, accredited and individualized academic environment for children with an array of learning differences.



769.777.1500 • 888 Avery Blvd. N | Ridgeland, MS 39157



HOURS | Monday through Friday, 8 a.m. to 3:30 p.m. CST.

#### **LANGUAGE**

English

Translation services are available

#### **SERVICE DELIVERY METHOD**

In-person

#### **ELIGIBILITY / AGES SERVED**

- Grades K-12
- Traditional diploma and workforce development options for high school students

#### REFERRAL NEEDED

No, apply online at thecanopyschool.org



#### **HOW TO ACCESS SOLUTION**

Call 769,777,1500

#### **FEATURES / OFFERINGS**

Empowering the diverse abilities of students through an individualized approach to education in a supportive, innovative and transformative environment.

Support services include:

- · Low student-to-staff ratio
- Eligible to accept dyslexia scholarships and Education Scholarship Accounts (ESAs)
- Student support services could include:
  - Dyslexia therapy (up to 5 days/week)
  - · Speech therapy
  - Occupational therapy
  - School and clinical health counseling
  - Applied Behavioral Analysis (ABA) therapy

# we believe in outcomes

# OVER 13,500

# CHILDREN SERVED

plus their families in 2024



in children served from 2023-2024





SCAN TO EXPLORE OUR WEBSITE



SCAN TO VIEW THE ANNUAL REPORT

# 

starts



# NAVIGATING THE REFERRAL GUIDE

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| Canoby | v's Mission |

- Map of Solutions 8
- Behavioral Health Solutions 9
  - Family Support Solutions 15
    - Educational Solutions 21



# Reliably Delivering Solutions for more than 112 years!

LICENSED | CERTIFIED | ACCREDITED











Platinum Transparency 2025

Candid.





## **LET'S CONNECT**

mycanopy.org



**CANOPY CARE COORDINATOR** · 800.388.6247

**NATIONAL SUICIDE PREVENTION LIFELINE · 9-8-8** 

**EMERGENCIES** · 9-1-1

MISSISSIPPI DEPARTMENT OF CHILD PROTECTION SERVICE REPORT ABUSE OR NEGLECT · 800.222.8000

**FINDHELP.ORG**