“The best way to predict the future is to create it.” - Peter Drucker

Over the past two years, I have had the distinct honor to serve as the President of the National Association for Children’s Behavioral Health in Washington, DC. This has given me a unique, bird’s eye view of the field and the leadership role our state and MCHS have played in shaping and leading the national discussion. An important take-away I have had from this experience has been that today’s rapidly changing healthcare environment requires three distinct, yet complimentary, mindsets.

1. “What” we do is going to change.

Meeting the dire needs of Mississippi’s children requires innovation, leadership, and timely solutions. Children and families face unprecedented challenges in accessing behavioral healthcare services that are timely, coordinated, affordable, and delivered by highly skilled, passionate healthcare professionals. We must respond to the changing needs of our children, families, and staff. Successful service providers must excel in many domains. They must provide excellent care reflective of best practices and be responsive to the voices of multiple stakeholders, including youth, families and funders. They must be visionary, progressive, and accountable. They must value and invest in their employees and set a bar for excellence in all they do. They must be a prominent player in the external environment and be a credible voice in public policy forum. They must remain adaptable to changing requirements, demonstrate program effectiveness and compliance, and demand good information systems. MCHS has set strategic markers to insure it meets and exceeds these requirements.

This year, we have forged strategic new partnerships, taken leadership roles on emerging needs in the state, contributed to the scientific body of knowledge, strengthened our trauma informed care, initiated innovative supervisory training, engaged in emerging and proven evidence-based practices, reorganized to support best practices delivery and growth, diversified our funding base, and competently responded to emerging corporate compliance best practices. In short, we have remained responsive to the ever-changing healthcare environment.

2. “Why” we do what we do will not change

While a constant state of change remains all around us, some things stay absolute - our mission and our values. While innovative problem solving allows us to quickly meet the needs of our staff and those we serve, our mission and values serve as our unchanging foundation. At every opportunity, we look to find ways to uphold, reinforce, and instill four unchanging values: (1) the voice of our children and families always come first; (2) relationships matter; (3) we take great joy in service to others; and, (4) our families and our communities deserve our very best. These are not just words on the back of our name badges; they are unchanging commitments to those we serve.

3. “How” we do what we do will determine our success

“What” we do will continue to change, “why” we do what we do will not, and “how” we go about our work will determine our success. You cannot succeed without executing business “smarts” such as strategic planning, information technology, public relations, best practice models, etc. However, as best-selling business author, Patrick Lencioni says, “being smart is only half of the equation in a successful organization.” We have found that organizational “health” (minimal politics, minimal confusion, high morale, and high productivity) is the multiplier of organizational “smarts.” This year, we have moved with great discipline to: (1) build cohesive teams; (2) create clarity in the organization; (3) reinforce clarity; and, (4) over communicate clarity. We believe that these four strategies will create a healthy organization that promotes transformation for our children and families and creates the kind of work environment our employees look forward to serving in daily.

We may not be able to predict the future of healthcare, but we are hard at work to create one in which children thrive and families overcome extraordinary challenges!
## CLIENTS SERVED

### 24-HOUR RESIDENTIAL CARE
- CARES Center - Jackson: 210
- South Mississippi Children’s Center (SMCC): 130
- Transitional Living and Learning Center (TLC): 40
- Warren County Children’s Shelter (WCCS): 113

### AUTISM SERVICES
- The Autism Clinic: 17
- Autism Consultation Services: 426
- Mississippi Autism Pilot: 26

### EDUCATIONAL SERVICES
- CARES School - Gulfport: 37
- CARES School - Hattiesburg: 49
- CARES School - Jackson: 53

### INTENSIVE IN-HOME SERVICES
- Mississippi Youth Programs around the Clock (MYPAC): 588

### OUTPATIENT BEHAVIORAL HEALTH SERVICES
- Behavioral Health Outpatient Clinic: 86

### PERMANENCY SERVICES
- Adoption/Maternity Services (Children Placed): 2
- Adoption/Maternity Services: 45
- Comprehensive Family Support Services Program (CFSSP): 1,261
- Therapeutic Foster Care (TFC): 25

**Additional served through Outreach**: 8,048

## 2014 - Year at a Glance -

### CLIENTS SERVED
- Children: 2,776
- Family Members: 5,751
- **INDIVIDUALS SERVED**: 8,527

### CLIENT GENDER
- **45%** Female
- **55%** Male

### CLIENT AGE GROUPS
- **38.8%** 13 to 17 years
- **41.8%** 6 to 12 years
- **17.9%** 0 to 5 years
- **1.5%** 18 to 21 years

### CLIENT RACIAL DEMOGRAPHIC
- **45.1%** Caucasian
- **48.2%** African American
- **1.4%** Hispanic/Latino
- **5%** Biracial
- **5%** Other
- **0.3%** Native American & Asian

### CLIENTS SERVED
- **89%** of kids served in CFFSP were reunified with their families.
- **94%** of kids served in CFFSP were diverted from state custody.
On behalf of the staff and Board of Directors of Mississippi Children’s Home Services, we are proud to offer this information about our work over this last year. Many technical terms are used in behavioral health. I think it is critical is to understand what really matters are the children and families who are transformed by our care. Each of these numbers represents a child or family hurtling and desperately searching and hoping for help. Every single “outcome” represented here is a special life created with a purpose that is good and noble. We make a real difference in each and every one of these lives. We transform desperate to hopeful. We are thankful for the support and partnership of so many, but there is more work to do for children and families in crisis. Please join me in sharing this story and supporting this great work.
100% of WCCS clients had a plan to help to keep them safe after leaving the shelter.

100% of CARES Center's client's families would seek help from CARES Center for their child in the future.
Statewide Program Guide

Mississippi Children’s Home Services provides a continuum of behavioral health, educational and social services for children and families.

AUTISM SERVICES
The Autism Clinic (Madison)
Clinical Services: The Autism Clinic specializes in providing individualized Applied Behavioral Analysis (ABA) services, an evidence based practice that focuses on behaviors for children on the autism spectrum. They also help families learn how to reinforce these processes at home.
Early Intervention Services: The Autism Clinic provides early intervention and ongoing assessment to children ages 18 months to 8 years old with an autism spectrum disorder (ASD). MCHS also provides an early intervention pilot program through a partnership with the Mississippi Department of Medicaid.
Consultation Services: MCHS offers ASD consultation in public and private schools.
Day School Programs: Each CARES School provides specialized classrooms for children on the autism spectrum. (Gulfport, Hattiesburg, Jackson)

CRISIS SERVICES
Child Advocacy Center (Gulfport) - The Child Advocacy Center offers comprehensive case management to child victims and their families involved in the court system. Case managers refer clients to appropriate community resources including legal, mental, health, and medical. All clients receive support and guidance throughout their involvement in the judicial process. This project is supported by Child Abuse Prevention Center Fund, a Fund of the Gulf Coast Community Foundation.

South Mississippi Children’s Center - The South Mississippi Children’s Center (SMCC) is a 12-bed coeducational, diagnostic and evaluation shelter. SMCC operates a runaway and homeless youth program, as well as a diagnostic and evaluation shelter program for youth ages 9 to 17.
Warren County Children’s Shelter - The Warren County Children’s Shelter (WCCS) is a 12-bed coeducational diagnostic and evaluation shelter serving ages birth to 17. The shelter has a runaway and homeless youth program component.

EDUCATIONAL SERVICES
CARES School Program (Gulfport, Hattiesburg, Jackson) - The CARES Day School is an accredited, non-public, special purpose school designed to meet the educational and behavioral needs of students whose behavior prohibits participation in the public school setting. The CARES School provides quality individualized education that meets the needs of each individual student. Each CARES School also offers specialized classrooms and consultations for children on the Autism Spectrum.
Adoption and Maternity Services
For more than 100 years, MCHS has been committed to finding forever families for children through our adoption program. Our work with families includes providing home studies, post-placement supervision and emotional support throughout the adoption process. MCHS also provides search and reunion services for adoptees.

Comprehensive Family Support Services Program - The Comprehensive Family Support Services Program (CFSSP) is a unique service designed to promote timely family reunification or family preservation for children and youth in crisis. The focus of this program is to keep families together and to reunite children in state custody with their families. CFSSP is a service of the MS Department of Human Services, Division of Family and Children’s Services.

Therapeutic Foster Care - The Therapeutic Foster Care (TFC) Program provides a therapeutic, caring environment in the context of a nurturing foster family home. Any child entering our care is supported in reaching his or her permanency plan, whether that is reunification with the family, adoption, permanent foster/kinship care, or independent living. Each child is supported by a TFC therapist, and our foster parents receive extensive training to ensure that each child is given the opportunity to succeed at home, in school, and in the community.

INTENSIVE IN-HOME SERVICES
Mississippi Youth Programs Around the Clock - Mississippi Youth Programs Around the Clock (MYPAC) is a home and community-based program that provides parents with a community-based alternative to psychiatric residential services for youth with serious emotional disturbances. MYPAC is provided in a partnership with MS Department of Medicaid.

OUTPATIENT SERVICES
Behavioral Health Outpatient Clinic
The Behavioral Health Outpatient Clinic serves children and youth up to age 21 years old with individual and family therapies. Providing access to evaluations, individual and family therapy, crisis prevention, and psychiatric services, the Clinic has a wide range of outpatient services. MCHS offers flexible scheduling for children and families. We accept most major health insurance plans and Medicaid.

Therapeutic Day Treatment Program (Jackson) - The Therapeutic Day Treatment Program is for children who are struggling to maintain appropriate participation in traditional school setting due to behavioral or emotional problems. Diagnoses may include adjustment disorder, ADHD, oppositional defiant disorder, PTSD and other disruptive behavioral disorders. Treatment is provided in an after-school setting.

Therapeutic Preschool Day Treatment Program (Natchez) - The Therapeutic Preschool Day Treatment Program provides therapeutic treatment for children ages 4 to 5 years old who cannot participate in a traditional preschool/day care due to behavioral or emotional problems. Diagnoses may include reactive attachment disorder, ADHD, oppositional defiant disorder, PTSD and other disruptive behavioral disorders.

RESIDENTIAL SERVICES
The CARES Center (Gulf Coast, Jackson) - The CARES Center is a private, nonprofit psychiatric residential treatment center for children and adolescents with severe emotional and/or behavioral disturbances. Our 60-bed facility, located in Jackson, provides services for ages 6 – 17. Our 20-bed facility on the Gulf Coast provides services for ages 13-17. Comprehensive services include intensive individual, group, and family therapy; medical services; therapeutic recreation and education services; and social skills training. Children residing in the CARES Center attend the CARES School located on-site.
Helping Us Transform Lives
Volunteers, Auxiliary, and Advisory Boards

By volunteering time and talents to MCHS, you are helping transform the lives of thousands of children in Mississippi. Whether it is reading to our children at Christmas, hosting a monthly birthday party, or serving a special lunch to our kids and staff, each volunteer is exemplifying the core value of joy in service.

We always welcome volunteers. If you or your organization would like to volunteer with MCHS, please contact 601-352-7784.

INDIVIDUALS & ORGANIZATIONS
AmeriCorps
Ameristar Casino
McKenzie Amis
Judy Suduth-Bain
Lindsey Brown
First Lady Deborah Bryant
Blue Cross & Blue Shield of Mississippi Team Blue
Tameka Buck
Gerry Clark
Flowers by Mary
Dwayne Fuller
Lisa Fuller
Sydney Gardner
Germantown High School Student Council
Grace Bible College
C. E. Grace Photography, LLC
Hinds Community College Football Team
Holmes Community College Nursing Program
Kristi and Vince Herrin
Jackson Lions Club
Jackson State University Alumni - Kappa Alpha Psi Fraternity
Jackson State University Students
Aboye Jinkiri
Ronnie Johnston
Tommy Keen (Santa-T)
Junior League of Jackson
Knights of Columbus Council 9543
Stefani Leo
Veneca Mason, Esq.
Millsaps College Students, Faith and Works
Ed Marsalis
Melanie McEwen
Millsaps College - Volleyball Team
Mississippi College Physician Assistant Program Students
Mississippi State Treasurer
NDL Entertainment, Inc.
Ken North
Oakdale Baptist Church
Pampered Princess Parent & Kids Magazine
Jill Pierce

Transforming Lives
CHILD ADVOCACY CENTER

BOARD
Jim Allen
Scott Allen
John Blake
Jerry Bracey
Mary Bui
Derek Cusic
Paula Lee
Rebecca Payne
Richard Strebeck
Cindy Webb

JACKSON AUXILIARY

OFFICERS
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Katie Sanders, Secretary

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Missy Black
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Neva Greenwald
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Abbie Koonce
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Kristin Malouf
Donna McCarthy
Yolanda McElroy
Lawana McLeannan
Carly McRee
Victoria Montgomery
Gina Mulholland
Amanda Puckett
Lisa Purdie
Marci Robertson
Dana Robertson
Sharolyn Smith
Vikki Taylor
Adrien Travis
Paulette Ware

SOUTH MISSISSIPPI CHILDREN’S CENTER

ADVISORY BOARD
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Althea Jerome, Recording Secretary

MEMBERS
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Leigh Baugh
Tanjayna Clark
Sarah Erwin
Deborah Franzen
Kim Fountain
Vanessa McEllan
Jeanie Munn
Lloyd Munn
Julie Perrigin

WARREN COUNTY CHILDREN’S SHELTER

ADVISORY BOARD
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Easy Biedenharn
Lane Campbell
Anne Cole
John Ferguson
Skipper Guizerix
Jeanine Hanks
Rachel Hardy
Annie Jenkins
Elijah Johnson
Gil Martin
Michael Mayfield
Tami Milazzo
Bill Nichols
Marie Thompson

The Blue Cross & Blue Shield of Mississippi Team Blue helped our kids learn how to have fun and be active.

Transforming Lives

AmeriCorps volunteers make repairs and paint at WCCS.

Ms. Ruth Lester, a foster grandparent volunteer at SMCC
Mississippi Children’s Home Services and Affiliates Consolidated Statement of Activities*
Year ended December 31, 2014

Unrestricted net assets
Support and Revenue
- Government Agencies: $26,193,033
- Contributions - United Way: 380,740
- Program fees: 963,178
- Contributions - Other and Special Events: 841,537
- Interest and Dividends: 35,804
- Rental Income: 125,959
- Net Assets released from restrictions: 766,525
- Other: 263,548

TOTAL SUPPORT AND REVENUE: $29,570,324

Expenses
- Salaries: $17,450,872
- Payroll Taxes & Benefits: 3,547,722
- Professional Fees: 2,150,799
- Program Supplies: 970,038
- Other Operating: 502,023
- Travel and auto expense: 1,207,914
- Occupancy: 1,625,486
- Rental & Maintenance: 101,674
- Insurance: 278,141
- Bad Debt Expense: 342,513
- Depreciation: 1,184,803

TOTAL EXPENSES: $29,361,985

Increase in unrestricted net assets: 208,339

*Excerpt from Audit

93% of MCHS expenses go towards the programs that transform children’s lives - Mississippi Secretary of State

93% of MCHS employees work at MCHS

32% CAUCASIAN
23% AFRICAN AMERICAN
65%

495 Employees work at MCHS

10 of MCHS expenses go towards the programs that transform children’s lives - Mississippi Secretary of State

$30.6M economic impact to Mississippi

$21M - salaries/taxes
$1.6M - property rent/taxes
$8M - vendor payments

RELATIONSHIPS matter
Our Community of Support

Thank you to the following individuals, corporations and foundations for the support to transform children’s lives!

1912 Society
(Planned or Deferred Gifts)
Carol A. Biedenharn
Mr. and Mrs. George Gunn
JEBCA
Mrs. John Keeton
Jack Spradling

Children’s Champion
($100,000 or more)
William Cannady III
Gertrude C. Ford Foundation

RV Powers Society
($25,000 - $99,999)
Faith Hill & Tim McGraw, Neighbor’s
Keepers Advised Fund of the
Community Foundation of Middle
Tennessee
Madison Charitable Foundation
The H. F. McCarty, Jr. Family Foundation
Selby & Richard McRae Foundation
Wal-Mart Foundation

Thomas Gale Society
($10,000 – $24,999)
Bob and Kay Abney
J. W. Bagley Foundation
BankPlus
Carol A. Biedenharn
Entergy Charitable Foundation
Feild Co-Operative Association, INC.
Laurie H. McRee
Keeton Family Foundation
Rite Aid Foundation Kid Cents
Wellington Associates, Inc

Benefactors Circle
($5,000 – $9,999)
Larry and Kathy Accardi
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C Spire Wireless
John and Leslie Dane
The Fountain Family Foundation
Hattiesburg Area Association of Realtors
Hattiesburgers In Paradise
Nissan North America, Inc.
Margaret E. Swain
Dorian E. Turner
Truistmark National Bank - Jackson

Chrysalis Circle
($2,500 – $4,999)
BancorpSouth
Crossway Church
Herman and Sheila Crowder
John and Helaina Damon
Graeber Foundation
Joan Marie Kaye
Bryan Nelson P.A.
Paul and Jill Pierce
Puckett Machinry
Stuart C. Irby Company
Tarver Foundation

Patrons Circle
($1,000-$2,499)
Mark and Tammy Amis
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American Equity Investment Life Ins. Co.
Ameristar Casino Vicksburg, Inc.
Ormand Austin
Cathie J. Bailey
Guy and Lana Boyll

A. P. and Lisa Busby
Canizaro Cawthon Davis
Architecture Planning Interior Design
Carr, Riggs & Ingram, LLC
ChemFirst Inc.
Helen L. Dalehite
Alfrado and Shirley Donelson
Larry W. and Pamela B. Edwards
Charitable Fund
Randy and Kathy Eure
Elmer & Gladys Ferguson Charitable Trust
Forrest General Hospital
Lisa Fuller
Golding Barge Line, Inc.
Terry and Stacey Hight
James E. Fowler Family Foundation
Margaret Keeton
Lady Luck Casino
Loyal Order of Moose 1581
Jon and Valerie Mabry
Tim and Cynthia Mahaffey
Fred and Barbara McDonnell
Paul McNeill
Jackie and Shani Meck
MS Association of Women Dentists
Red and Helen Moffatt
Mutual Credit Union
Porter & Malouf, Law Firm
Regions
Resource Development, LLC
Arthur and Carole Ring
Ross & Yerger Insurance, Inc.
Sonya P. Sanderson
Robert D. Sanders Foundation
Jim and Debbie Sones
Southern Healthcare Agency, Inc.
St. Dominic Health Services, Inc.
Wayne and Angie Sumrall
Dean and Stephanie Tanner
The Wesley A Caldwell Foundation
James Thomas
Thompson and Associates, LLC
Bill and Nina Tomlinson
UMMC Medical Student Family Alliance
United Way of Metropolitan Nashville
Van Devender Family Foundation
D. J. and Heather Wagner
Christopher L. and Allison Westervelt
Westminster Presbyterian Church
Winans Trust
Wise Carter Child & Caraway
Sam E. and Burnice C. Wittel Foundation
WME Applied Systems, LLC
Stewards ($500-$999)
David and Arin Adkins
Advanced Collision
James P. and Suzanne Almas
Anonymous
AT&T United Way Employee Giving
Campaign
Centene Management Company LLC
Children’s Charitable Services
Cotails
Community Trust Bank
Anne C. Cole
Barney and Patti Daly
Stephanie Daniel’s Sunday School
Class
Thomas and Margaret Dews
Elk’s Lodge No. 95 BPOE
Craig and Shernibeth Farmer
G & H Medical LLC
Good Hope Baptist Church
Neva Greenwald

This list reflects gifts made between January 1 and December 31, 2014. Every effort has been made to ensure accuracy.

100% of the Autism Clinic families have been taught ways to help their child.

100% of Autism Clinic families feel comfortable discussing their child’s treatment with staff.
I like my concerns are listened to and addressed in each session. -

A parent of a Behavioral Health Clinic client
100% of Behavioral Health Clinic Families have been taught better ways to help their child.

100% of Behavioral Health Clinic Clients feel staff treat them with respect.
Geraldine Parish
Jim and Gwenda Patton
James A. Peden Jr.
Pelahatchie United Methodist Women's Group
Danny and Elizabeth Perrett
Penny Perrett
Julie Perrigean
Edith L. Perry
William Peters
Philip's Building Supply
Wiley and Ann Philley
J. S. and Velda Phillips
Pine Belt Federal Credit Union
Pine Belt Oil Co., Inc.
Jessica Pittman
Patrick and Glenda Pittman
Robert and Patricia Murphy
Francis and Sandra Polanski
Poly Pharmaceuticals, Inc.
Sam and Holly Porter
Glenda Prescott
Gloria K. Pressgove
Gloria Preston
Buddy Pretridge
Hastings and Amanda Puckett
Alan and Lisa Purdie
Lamar Puryear
Michael and Ginger Ray
Redwood Methodist Church
Rehoebeth Methodist Church
Daniel Rentro
River Hills Club of Jackson Inc
River Region Medical Center
River Hills Bank
Lera Roark
Alvin and Susan McLendon
Simmie Roberts
Bill and Dana Robertson
Scott and Marcie Robertson
Robin Wentworth Organizational Excellence
Rocky Mountain Chocolate Factory
Douglas and Sandra Rogers
Martha J. Rogers
Jack E. Ross
Elvira Rouse
William L. Rushing
Butch and Anne Russum
Amber K. Rutland
Ryan Chevrolet
Stephen and Carolyn Sachs
Sake Cafe
Sail & Mookie's
Chuck and Corinne Sampson
Katie Sanders
Gail R. Savage
Alan and Gloria Senter
J. P. Shackelford
Sam Shenmer
Signal Telecom Partners, LLC
Tommy and Jill Siler
Anna Simmons
Simmons Lawn Services
Doug and Judith Simpson
Larry and Dianne Singley
Vicki R. Slater
Shannon Smith
Sutter and Shaelyn Smith
Smithville Telephone Company, Inc.
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Southern Bone & Joint Specialist, P.A.
Tom and Elizabeth Speed
Paul and Maureen Speyerer
The Sports Center Vicksburg, LLC
Jack and Judy Spradling
St. Francis of Assisi Catholic Church
Mark Standberry
Geraldine D. Stoll
Nancy and Ben Stone
Floyd and Bean Sulser
Ashley Sumrall
Taggart, Rimes & Graham, PLLC
Marcia L. Tambellini
Hoyt and Dawn Tanner
Thomas W. Tardy III
John T. Tate
Richard and Vicki Taylor
Telecommunications Association of the Southeast
Carlyton and Danyella Terrell
Albert and Evelyn Terry
Therapeutic Solutions
Herman and Shirley Tillman
Ancel Hines
Tammy Torrey
Donald G. and Charlotte Townsend
Adrien D. and Adrian V. Travis
Marcus Treadway, Jr.
Trustmark National Bank – Vicksburg
Davey and Sandra Tucker
Richard Tucker
Len and Ann Turner
Karla S. Tye
United Way of Jackson & George Counties
United Way of South Mississippi
United Way of the Capital Area
Hank Vann
Verisk Matching Gifts Program
Vicksburg Convention Center and Vicksburg Auditorium
Vicksburg Elks Lodge No. 95 “Does”
Vicksburg Family Dental
Vicksburg Warren School District
Stephen E. Wagner
Joe and Linda Walker
Tommie and Merlene Walker
W. E. Walker
William and Sally Walker
William and Charlotte Waller, Jr.
Cynthia B. Warner
Chris and Rebecca R. Waterer
Roger Wayne and Paula Lee
Benjamin and Jennifer Weber
Shirley Weidman
Terry P. Weil
Calvin and Cheryl Wells
Wesley B. Jones Electric Company
Debbie M. Westbrook
Wheeless, Shapley, Baille & Rector Attorneys at Law
Guy and Allison White
Beau and Marjorie Whittington
Quentin and Ginger Whitwell
George and Brenda Williams
Michael and Stacy Williams
Ed and Jessie Williamson
Donny and Leslie Wilson
Kenny and Trish Windham
Michael and Cynthia Winklemann
Wirt A. Yerger, Jr. Foundation, Inc.
Susan Womack
Women of the Moose, Chapter 2242
William and Sonnda Wooten
Wynndale Lake Civic Association
Yazoo River Towing, Inc.
W. S. Yerger
Hansell N. and Myra York

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Anderson Design Center
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At West End
Awakening
b. Fine Art Jewelry
Babalu Tacos & Tapas
Horse and Sandra Baggett
Adolphus and Dea Dea Baker

MYPAC has really helped our family. - A parent of a MYPAC client

Our families and our communities deserve our VERY BEST

MYPAC provides a safe, structured, and intentional environment where children and youth can achieve their full potential.

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MYPAC has really helped our family.

- A parent of a MYPAC client

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